



## Williams COVID-19 Operations

Mar. 18, 2020

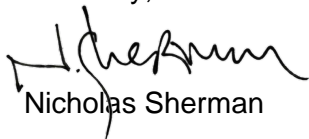
In regards to the COVID-19 epidemic Williams Valve remains open for business. Our office staff are working remotely with the full capability to continue providing excellent service to our loyal customers. Phone calls and emails will be routed to their intended recipient so that quotations, orders, and general questions can be handled expeditiously.

As of March 18th, the Williams Valve Houston shipping department is still open for business, though we ask that customers remain in their vehicles while orders are loaded. The New York shipping department will be open on Wednesdays and Fridays with limited staff. We ask for your patience and cooperation, we will do our best to service your needs while maximizing the safety of our dedicated New York shipping team. Please check with a salesperson as schedules may change as the situation is evolving rapidly.

Manufacturing at the Williams plants overseas is back on track and continues with minimal disruption as we have worked hard to make up lost time. As long as borders are open inventory and project orders will continue to flow. Domestic manufacturing for Military and government orders is suspended until mid-April.

Through these hardest of times I believe you will find Williams Valve to be the most reliable manufacturer as we endeavor to continue to meet all your valve needs. Our hearts go out to our community, loved ones, and all those who have been directly affected by this virus. We wish everyone good health and safety during this tumultuous time.

Sincerely,



Nicholas Sherman

President